

Christie Administration Announces That Department of Banking and Insurance Will Staff Mobile Offices Thursday to Provide Information and Take Consumers' Complaints

To assist consumers who have suffered property loss as a result of Hurricane Sandy, the Christie Administration announced today that the Department of Banking and Insurance will have staff members available at locations in Middlesex, Monmouth, and Ocean counties Thursday, November 15, between 9 a.m. and 5 p.m. to handle consumers' questions, take complaints, and assist them in filing insurance claims related to damages caused by the storm.

"New Jersey residents have suffered tremendous damages to their homes, their automobiles and other property from Hurricane Sandy and now as they begin to rebuild, they have questions related to their insurance," said Acting Commissioner Ken Kobylowski. "Setting up these mobile offices gives us the opportunity to take information and assistance directly to people in their communities and give them all the help we can."

The Department will send members of its senior staff along with consumer representatives to each location. Staff will provide consumers with literature on such topics as property insurance, flood insurance and general information about filing insurance claims, as well as answer general questions and assistance. There will also be a representative from the Governor's Office at each site. In order to expedite matters, residents should bring their insurance policy and any claim information to the mobile office.

The locations are as follows:

Middlesex County:
Sayreville Senior Center
423 Main Street
Sayreville, NJ 08872

Monmouth County:
West Park Recreation Center
615 West Park Avenue
Oakhurst, NJ 07755

Ocean County:
Berkeley Township Recreation Center
630 Route 9
Bayville, NJ