

STATE OF NEW JERSEY

**Philip D. Murphy**  
Governor

**Sheila Y. Oliver**  
Lt. Governor

**B. Sue Fulton**  
Chair & Chief Administrator

RE: CAIR ACCOUNT NUMBER-

December 14, 2018

### NOTICE TO CAIR CUSTOMERS

CAIR customers have reported receiving fictitious emails that appear as invoices or as requests from the new Jersey Motor Vehicle Commission's (MVC) CAIR unit for money due. Please note that the CAIR unit:

- a) Does not currently employ email as a method to invoice its customers.
- b) Does not utilize any phone number with an area code other than "609".
- c) Will not send you correspondence concerning your account without including your CAIR account number.
- d) Will not ask for your banking information.

Please beware of phishing and spoof emails which aim to obtain your secure information, passwords, or account numbers. These emails use deceptive means to try and trick you, like forging the sender's address. Often, they ask for the reader to reply, call a phone number, or click on a weblink to steal personal information. If you receive a suspicious email, FORWARD it to [FIXCAIR@GMAIL.COM](mailto:FIXCAIR@GMAIL.COM). Our security experts can look to determine if it's a fake. If it is, we'll get the source of the email shut down as quickly as possible. Reporting these emails helps protect yourself and everyone else, too.

Before responding to any invoice supposedly issued by the CAIR Unit that requests personal account information, or requires any payment of any fee in connection with an email invoice, we recommend that you contact us directly to verify the legitimacy of the invoice (1) by calling us at 609-292-4572; (2) via email at [mvc.cair@mvc.nj.gov](mailto:mvc.cair@mvc.nj.gov); (3) by mail to the Business & Government Services, P.O. Box 122, Trenton, NJ 08666-0122; or (4) via fax to (609) 341-2732.